

Who we are

Guardian Angels UK is a registered charity that exists to provide children, who have experienced bereavement as a result of the loss of a parent/ guardian, recreation and leisure activities provided in the interest of social welfare, designed to improve conditions of life.

It was founded by Amy Donnelly and was first registered as a charity in December 2017.

- We are a charity registered in England and Wales (1176383)
- Our registered offices are at 13, Hartleys, Silchester RG7 2QE
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- **What information is being collected about you?**

For us to achieve our charitable objectives in the area of child bereavement support, we need to raise money from members of the public through inspiring them to donate and join our efforts in supporting bereaved children. To achieve that, we need to contact supporters and potential supporters through various means including mail, advertising and email.

When we collect personal data, we will always have clear marketing preferences displayed, and information about how to change how we contact you, including if you wish us to stop contacting you entirely.

How is it collected?

We collect data for various reasons.

- **Fundraising:** For the charity to continue operating we rely on donations from the public. To do this, we seek to find new people/ companies who may be interested in the work we do and may want to help us by donating money. The charity deeply respects its Supporters and is keen to work with them to ensure we don't annoy or abuse our relationship. To do this, every communication we make has clear instructions on how to change the frequency of contacts, including how to stop entirely. New contacts are sourced from members of the public themselves, such as asking to be kept informed.
- **Volunteers:** Potential volunteers who wish volunteer their services or time submit their own details, and if successful in their application we will keep a record of contact details as part of our volunteer agreements to allow us to contact and maintain the use of volunteers support.
- **Supported Families:** We need to collect data to help fulfil our objective, the families who are bereaved will submit their details. We may work with other bereavement organisations to support families in need and may share that data with them, but we will ensure a data sharing agreement is in place so that it cannot be misused.

How do we use your data?

If your personal information is supplied to us through a third party, such as VirginGiving or CAF Donate or Social Media sites, they will provide their privacy settings that control their use of your data.

Guardian Angels UK does not sell personal details to any other organisation.

Our data is held on secure computer systems following modern data security practice and in secure data format. We also hold some paper records, also kept securely. Only properly authorised personnel are able to access this information and only for clearly defined reasons.

For non-fundraising reasons, we also hold data relating to our employees and volunteers.

Contacting You

Guardian Angels UK does not undertake any "Doorstep" fundraising methods, nor does it call people on the telephone to raise funds.

We will contact you to let you know about our ongoing projects and progress with the aim of providing recreational and leisure activities to bereaved children. To fund this work, we will ask for donations.

Sharing your information

We know that our supporters are real people and deserve our utmost respect in our dealings with them, and the information we hold about them.

- We may in the future work with trusted partners to manage your data safely and send fundraising material for fundraising purposes. Those partners will be contractually obliged to only use the information we supply to them for the purposes we ask them to and must not share, sell or use this information for any other reason.
- We are required to submit some information to the HMRC for purposes of Gift Aid.
- We, and any partners, are legally required to adhere to the Data Protection Act and, from 25th May 2018, the General Data Protection Regulation (GDPR)
- We do not operate or fundraise outside of the UK. Due to how the internet works, it is impossible to guarantee that data will not be stored or transmitted outside of the UK at some time (such as our Gift Aid submissions to the HMRC).

Further information

If you have any queries, please get in touch via [email: rlangstaff@gauk.org.uk](mailto:rlangstaff@gauk.org.uk) or through our website: www.gauk.org.uk/contact

Please note that this Privacy Policy is subject to change from time to time. It was last updated in May 2018.